

If you wish to make an exchange or a return, please fill out the form below and include it in the package.

Returns must be in the original packaging and it must not show any signs of wear, spots, damages or foreign smells such as parfumes or smoke.

Free shipping on exchanges

We offer free shipping when exchanging to another size, color, product or to a voucher. If you need an exchange label please write "Exchange label" followed by your order number to Service@anoncph.com, then we will return to you with the label.

To avoid a product getting sold out during the exchange process we advice you to place a new order. When doing so, please check "I already ordered my exchange" on the form below.

Money back

Using our return label: When using our return label we deduct 20 EUR from the amount of return. If you wish to use our return label, please write "Return label" followed by your order number to Service@anoncph.com, then we will return to you with the label.

Using your own return label: Please return to: Nordic Apparel ApS, Nikolaj Plads 30, Ground floor, Left, 1067 Copenhagen, Denmark. We advise that you return with insurance and with a track and trace number.

Claim

If you have a claim, please send a picture of the issue together with your order number to Service@anoncph.com.

What happens after

As soon as we have received the package it will be handled within 5 business days.

If you wish to check when, whether or not we have received the package, we advice that you use the track and trace number provided by the carrier.

Contact

You can call us on weekdays from 12-2pm at +45 9320 6789 or email us any time at Service@anoncph.com.

Name: _____

Email: _____

Order number: _____

Product(s) that are being send back: _____



Exchange to: _____



I already ordered my exchange.



Please send my exchange. In case it is no longer in stock, please:



produce my exchange (Normally it takes 3-8 weeks. In case it is not possible we will send you an email).



money back (When using our returnlabel we deduct 20 EUR from the amount of return).



voucher (You will not be charged when using our returnlabel because you will in fact "exchanging" to a voucher).

Please tick



Money back



Too big.



Too small.



Too narrow.



Too wide.



Other reason, please comment: _____